



SHAKER HEIGHTS CITY SCHOOL DISTRICT

15600 Parkland Drive
Shaker Heights, OH 44120
(216) 295-4390
hamed_b@shaker.org

M. BOB HAMED
Transportation Supervisor

December 7, 2009

Education Logistics, Inc.
Customer Relation's
Attn: Nancy Folino
3000 Palmer Street
Missoula, MT 59808-1671

RE: Jerry Knox

Dear Ms. Folino:

Jerry has been great and we are very pleased with his efforts. We feel that we're a lot further along with both EduTracker and NT.

If you have any questions regarding this matter, please do not hesitate to call me at (216) 295-4390.

Sincerely,

A handwritten signature in black ink that reads "M. Bob Hamed". The signature is written in a cursive style with a long, sweeping underline.

M. Bob Hamed
Transportation Supervisor