



# West Bend Joint School District #1

Education Service Center  
735 S. Main Street, West Bend, WI 53095  
[www.west-bend.k12.wi.us](http://www.west-bend.k12.wi.us)

Superintendent  
(262) 335-5435

Human Resources  
(262) 335-5402

Curriculum and  
Instruction  
(262) 335-5408

Pupil Services  
(262) 335-5425

Business Office  
(262) 335-5428

Technology Services  
(262) 335-5505

Transportation  
(262) 335-5438

Facilities and Operations  
(262) 335-6188

Public Information  
(262) 335-5459

March 31, 2010

To Whom It May Concern:

I just wanted to express my gratitude for providing the West Bend School District with stellar customer service along with a software package for Field Trips unlike any other that I have used.

I have been using Edulog's FieldTrip software since 2005. The district was looking for a way to solve the communication gap between schools and district, district and Bus Company and Bus Company and schools. Since Edulog was one of the first web based programs, it enabled us to bridge those gaps. Entering, scheduling, and billing trips are one of the most user friendly processes available.

I choose Edulog in the first place because of their reputation for great customer service which, to me, is one of the most important factors in a company. In 5 years, Edulog has provided me with a consistent high level of service. Phone calls are returned promptly and the product is reliable and updated on a regular basis.

I have, and will continue to recommend Edulog to my peers in the pupil transportation field.

Sincerely,

Nancy K. Paine

Nancy K. Paine  
Administrative Coordinator of Transportation