

# ATHENA TELEMATICS VEHICLES ON ROUTES

Education Logistics, Inc.

# Training Guide



# Athena Telematics Vehicles on Routes Training Guide

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# INTRODUCTION

The Athena Telematics Vehicles on Routes Training Guide will provide you with explanations of the basic tools within Athena Telematics, walk you through the procedures specific to the Vehicles on Routes module within the software. The guide will take you through the basic layout, panels, panes, and tools to help you get started in the Telematics application.

# NAVIGATING THE VEHICLES ON ROUTES MODULE

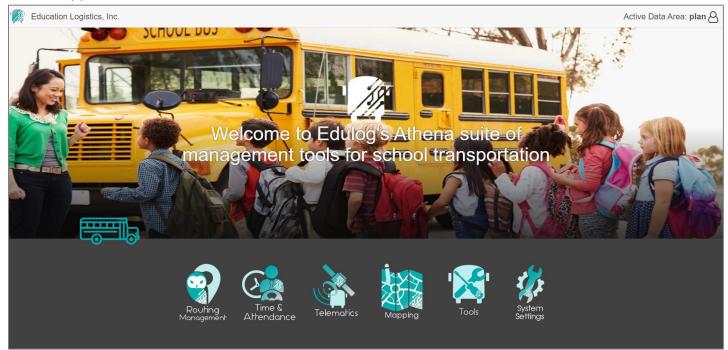
### Login

At the Login page, enter your Username (email) and Password.



# **Athena Portal Home Page**

Once logged in, you will be taken to the Athena Portal Home Page. At the bottom of this page are the Athena applications.



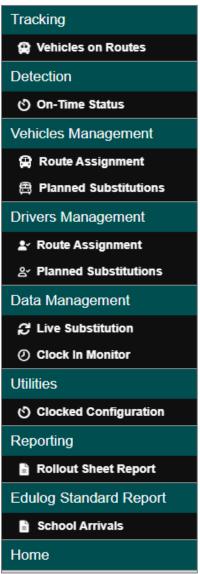
### **Telematics Application**

Select the satellite icon to enter the Telematics application.



### **Action Bar Main Menu**

The Telematics Action Bar will open. This is your main menu.



### Hamburger Icon

You can open and close the action bar by selecting the hamburger icon at the top left.



### **Telematics Modules**

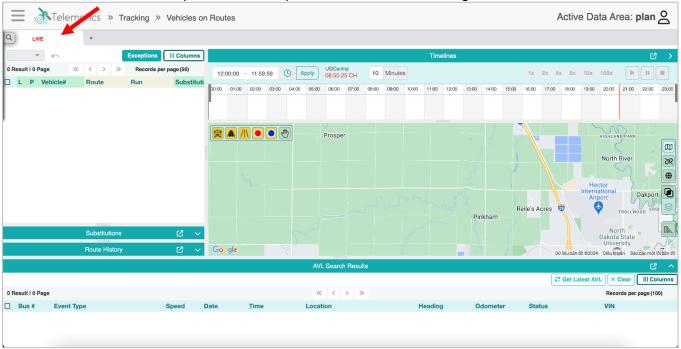
For this example, in the action bar we will select Vehicles on Routes under Tracking.

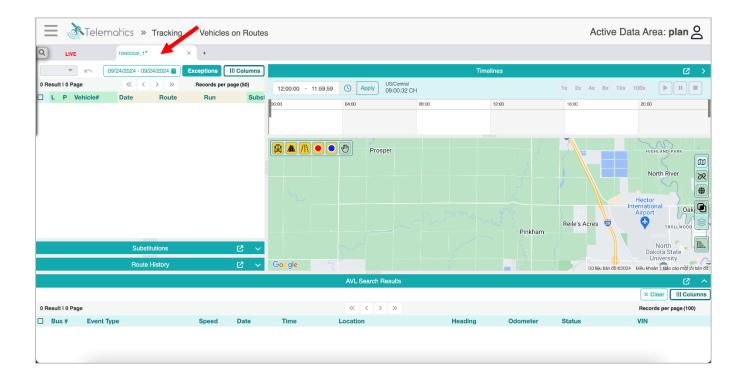


### **Vehicles on Routes**

The "Vehicle on Routes" system aims to establish the Data Analysis, mainly for school-related purposes. There are 2 modes:

- Live mode: is what operates in the current date.
- Historical mode: is what operated in the past, a selected date range.

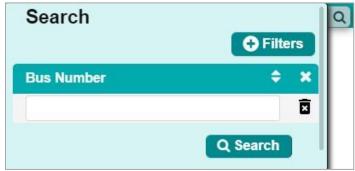




# **Search Tray**

To access details about vehicle on routes, we have two main options (for both live mode and historical mode):

- Specific Vehicle Search: This involves entering unique identifiers like the vehicle number, route, or run IDs into the search tray. This method provides focused information on that vehicle.
- All Vehicles Search: This allows you to browse through a database or listing of multiple vehicles.
   Leave the search tray blank, and select Search.



### Open/Close

To open and close the search tray, select the magnifying glass icon.

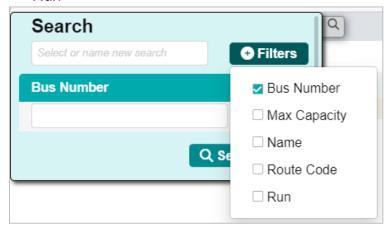


### Filters

By default, the search tray will display Bus Number search filter. There are 5 selections to filter:

Bus number (default)

- Max capacity
- Name
- Route Code
- Run



### Filters can be selected or removed.



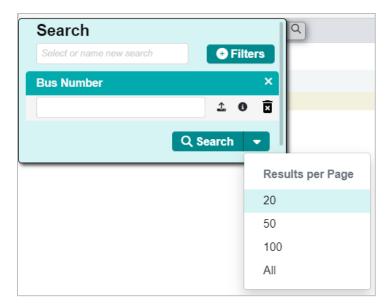


# Results per Page

A dropdown menu for selecting the amount of record displayed per page:

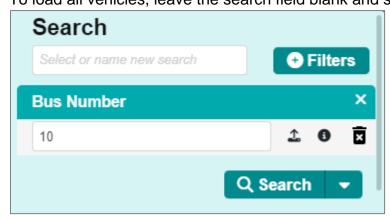
- 20
- 50
- 100
- All

By default, displaying 20 results per page.



### Search

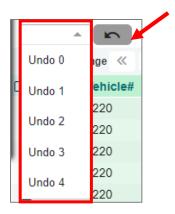
Once you have entered your search criteria, select the search button. To load all vehicles, leave the search field blank and select Search.



### Undo

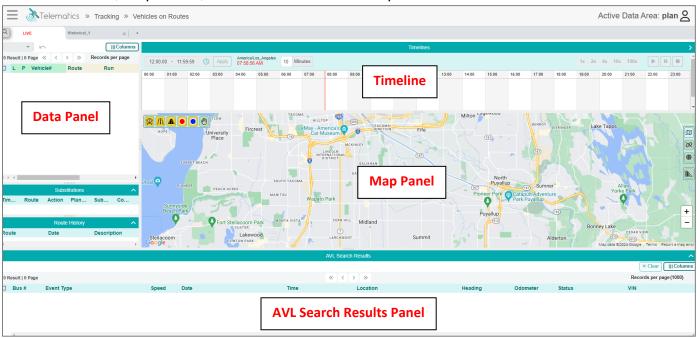
If you wish to go back to the previous, broader set of search results, simply click the undo button. This will remove the most recent filter you applied.

For multiple undo, select the dropdown list. This list shows the number of previous filter/search actions you've taken. You can select an item from the list to undo multiple filters at one, returning to an earlier stage in your search.



# **Tracking Panels**

In the Vehicles on Routes module, there are several panels that will populate: the Data Panel, Timelines Panel, Map Panel, and AVL Search Results panel.



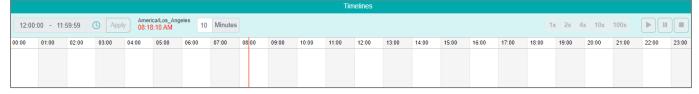
### Data Panel

The Data Panel consists of 3 cards. The Vehicles list at the top and Substitutions and Route History cards below.



### Timelines Panel

The Timeline Panel shows the time, time zone, and time range.



# Map Panel

The Map Panel is below the timeline and will display the route and various exceptions when a route is selected.



### AVL Panel

The AVL Search Results Panel will display the AVL data of the route selected in the data panel.

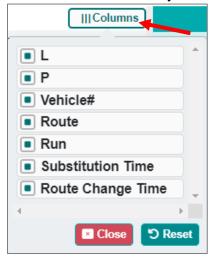


### **Columns**

In the Data Panel, there are several columns of data shown: L (live), P (planned), Vehicle#, Route, Run, Substitution Time, and Route Change Time.

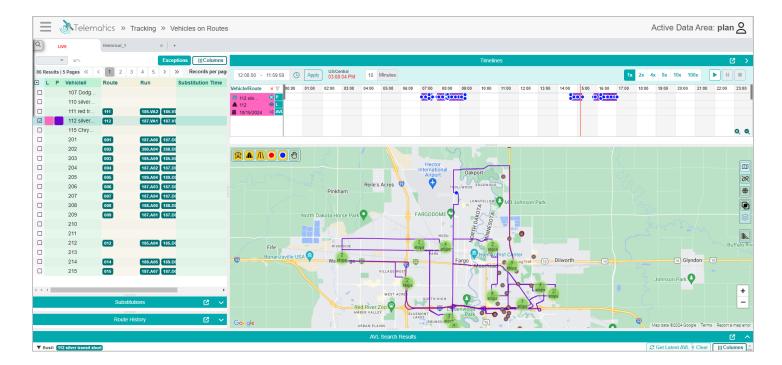


By default, all columns are selected. To choose specific data to display, select the columns button and deselect the ones you do not need.



### **Select Vehicle**

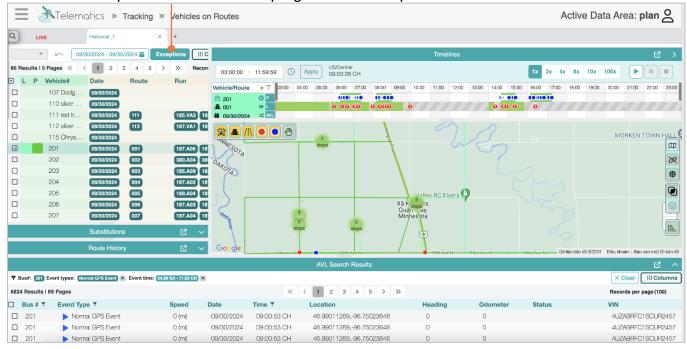
When selecting a vehicle in the data panel, the vehicle will highlight in the data panel, vehicle data will load in the timeline, and the route/runs will display on the map.



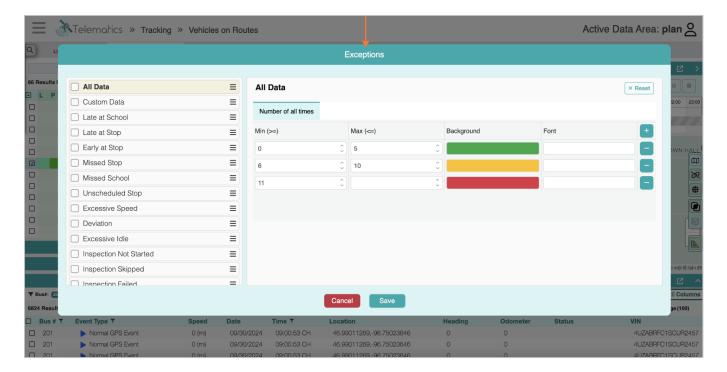
### **Exceptions**

This feature is designed to help users monitor and manage exceptions (deviations from the expected route or schedule) in a fleet of vehicles.

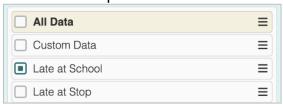
Select the Exceptions button at the top right of the data panel.



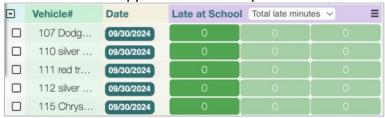
Each exception is given a dedicated column in the data panel showing the measure (statistic)
of the exception for each vehicle. The user can select which exception columns to appear in
the data panel in a similar way to the columns button. Selecting the exceptions button brings
up the list of all available exceptions. The user can show and hide each exception at will.



# Select an exception and save.



### The column will appear in the data panel.

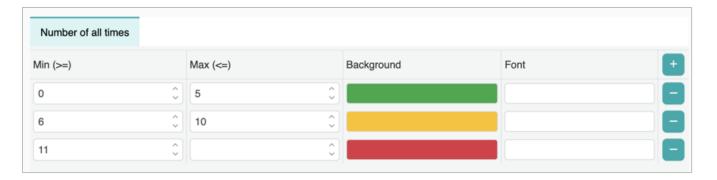


### Refresh Rate

The default rate is 5 minutes, but the user can set the rate from 1 to 30 and can also stop the refresh feature. The same rate applies to all exceptions.

For example, Late at School" Exception: This specific exception tracks how late a vehicle is arriving at a school. This is how the color-coded status might work:

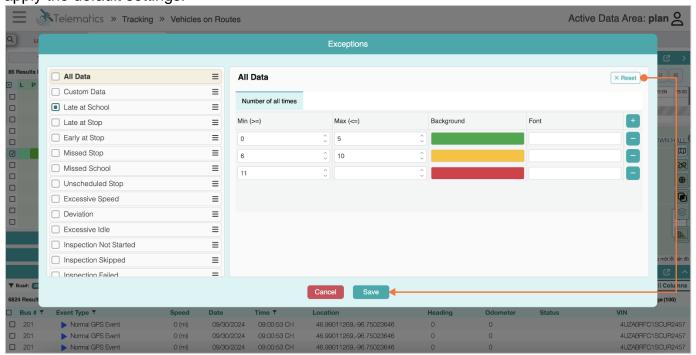
- o Green (0-5 minutes late): Okay, no significant delay.
- Yellow (6-10 minutes late): Warning, the vehicle is moderately late.
- o Red (11+ minutes late): High risk, the vehicle is significantly late.



### Reset

Click "Reset": This will clear all your custom settings.

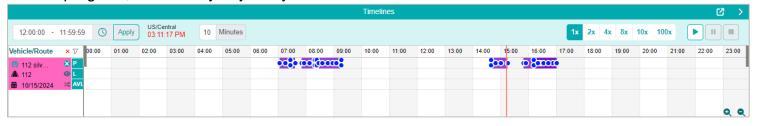
Save Changes: Make sure to save the changes after clicking "Reset" to confirm the reset and apply the default settings.



Note: Resetting will erase all your custom settings. If you want to keep any of your customizations, make sure to note them down before clicking "Reset."

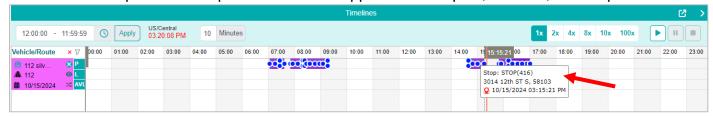
### **Routes in Timeline**

When a vehicle is selected, you will see the route display in the timeline. Timelines feature provides a visual representation of vehicle activity, both past and present. It allows you to track vehicle routes, monitor progress, and identify any delays.



# Stop Information

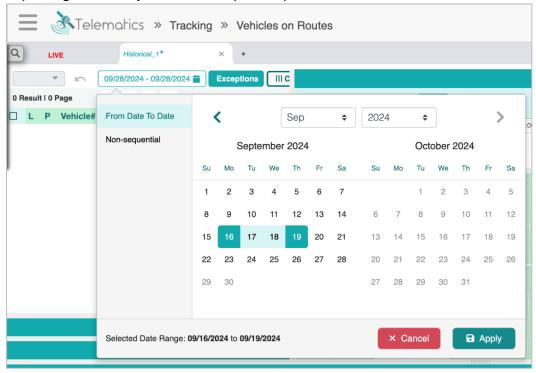
Hover over a stop and the stop information will appear with Stop ID, location, and stop time.



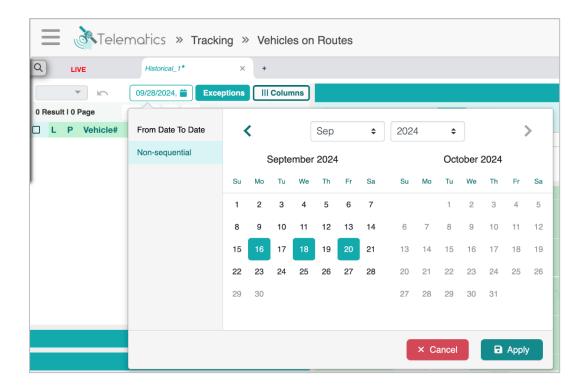
### **Historical Mode**

To view past vehicle activity, use the **Date Range** option to specify the time period you're interested in. There are two ways to select a date range:

• From Date to Date: This option allows you to specify a start and end date for your search, capturing all activity within that specific period.



• **Non-Sequential:** This option allows you to select multiple, non-consecutive dates to analyze. This is useful if you want to compare activity on specific days.



### Search with Date Range

Once you've selected a date range, you can search for vehicle activity in two ways:

- All Vehicles: This option displays activity for all vehicles within the chosen date range.
- **Specific Vehicle:** This option allows you to narrow your search to a particular vehicle. Simply enter the vehicle number (e.g., 201) to view its activity within the specified dates (e.g., 16/09/2024 to 19/09/2024)

### **Searching with Non-Sequential**

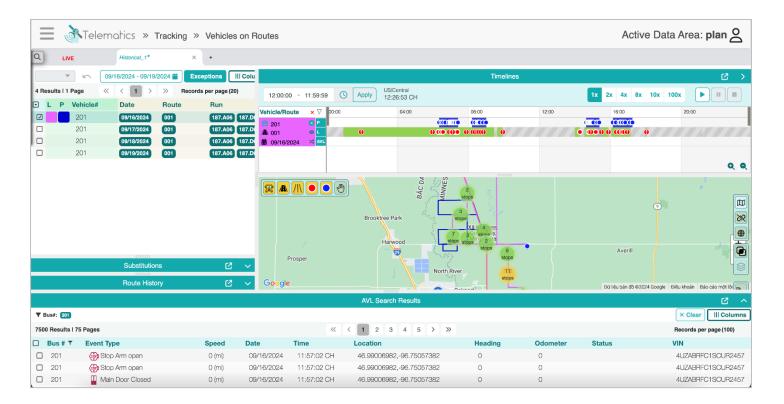
Following the same logic, just as you would focus on particular dates, simply enter the vehicle number (e.g., 201) to view its activity within the specified dates (e.g., 16/09/2024, 18/09/2024, 20/09/2024).

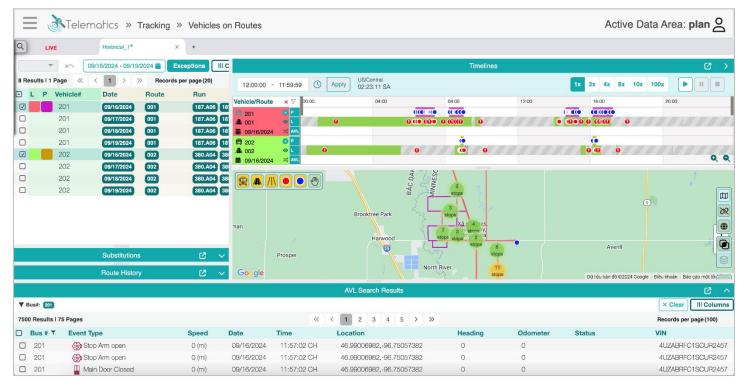
# **Timeline Display**

To view detailed activity information on the Timeline, select one or more vehicles from the results of your previous search.

- **Explanation:** After you've searched for vehicle activity within a specific date range (as described in the previous section), a list of results will appear. To see a visual representation of a vehicle's route and activity on the Timeline, simply select it from this list. You can select multiple vehicles to compare their activities and routes simultaneously.
- · Viewing Different Vehicles and Dates:
  - Different Vehicles: To see the Timeline for a different vehicle, simply select it from the search results list.
  - Different Dates: To view activity for a different date, you'll need to adjust the date range in your search criteria and perform a new search.

This way, you can easily explore and compare vehicle activity across different vehicles and different days.

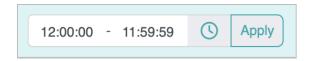




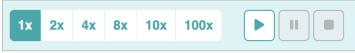
# **Timeline Key Elements**

The Timeline provides a visual representation of vehicle activity. Here's a breakdown of the key elements:

1. **Time Range:** Use this control to select the specific time period you want to view. This allows you to focus on activity within a certain window, such as the morning or afternoon.



2. **Playback Speed:** The Play button animates the vehicle's journey along its route. You can adjust the playback speed from 1x (real-time) to 100x (much faster). Since vehicles are constantly in motion, faster speeds help you quickly review longer trips.



- 3. **Vehicle/Route Information:** This section displays key details about the selected vehicle and its route, including:
  - Vehicle Number
  - Route Name
  - Date: The date the activity occurred



- 4. **Activity Types:** Timeline displays different types of vehicle activity:
  - P (Planned): Scheduled events or stops along the route.
  - L (Live): Real-time location updates and activity as it happens.
  - AVL (Automatic Vehicle Location): Events automatically captured by the vehicle's location tracking system.



- 5. **Visual Indicators:** Different colored dots represent various types of stops:
  - Blue Dot: A planned stop along the route.

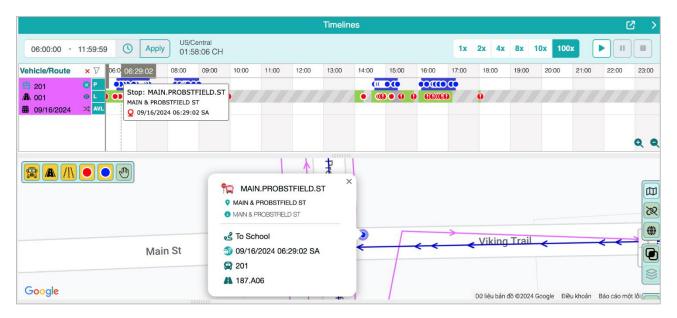


• Red Dot: An actual stop made by the vehicle.



• Exclamation Mark: An unplanned or unexpected stop.





You can view additional information about each stop by clicking on its corresponding dot on the timelines or the map. This might include the time of the stop, the reason for the stop, and any associated events.

# 6. Connecting Planned and Live Stops

To help you quickly identify if a vehicle is making its stops as planned, the Timeline includes a "Connecting" feature. This feature visually links Planned (P) stops with their corresponding Live (L) stops, when the actual stop is in close proximity to the planned stop.



### **How it Works**

- **Proximity-based Connection:** If a vehicle makes a Live stop (red dot) near a Planned stop (blue dot), an arrow will connect the two dots on the Timeline. This indicates that the vehicle stopped close to the intended location, even if it wasn't the exact spot.
- **Understanding Minor Deviations:** This visual cue helps you quickly identify minor deviations from the planned route and understand where the vehicle actually stopped in relation to where it was scheduled to stop.



### **Benefits**

- Flexibility in Analysis: The "Connecting" feature acknowledges that stops might not always occur at the precise planned location due to real-world factors like traffic or passenger needs.
- **Clearer Visualization:** By connecting nearby stops, the Timeline provides a clearer picture of the vehicle's adherence to the planned route, even with minor deviations.

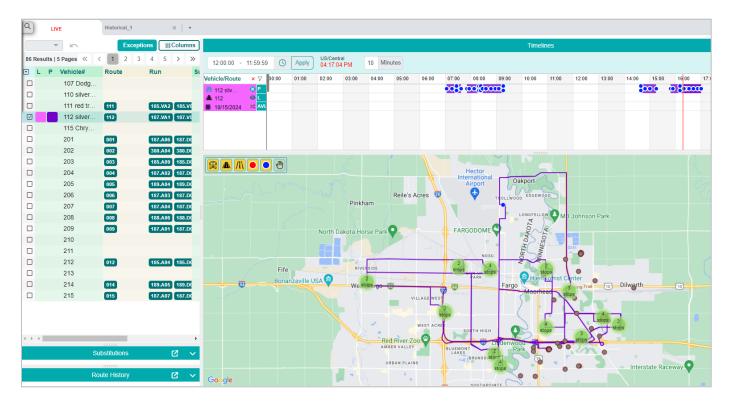
• **Improved Route Monitoring:** This feature helps you monitor route adherence more effectively and identify any significant deviations or potential issues.

### **Customize Route Colors**

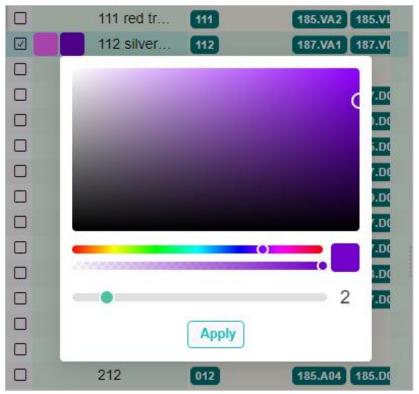
In addition to tracking vehicle activity, you can also customize the colors used to display vehicle routes on the map. This helps you easily distinguish between Planned (P) and Live (L) activity.

Default Colors: When you select a vehicle from the search results list, the system automatically
assigns two distinct colors to represent its Planned (P) and Live (L) routes. These colors are
displayed as color bars on the map, making it easy to differentiate between the two types of
activity.

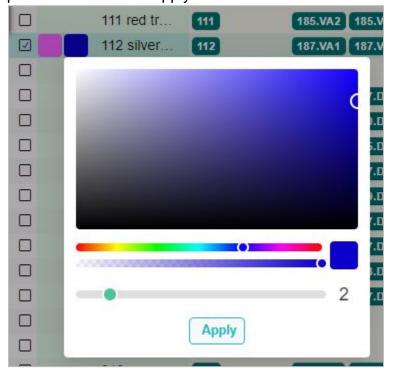




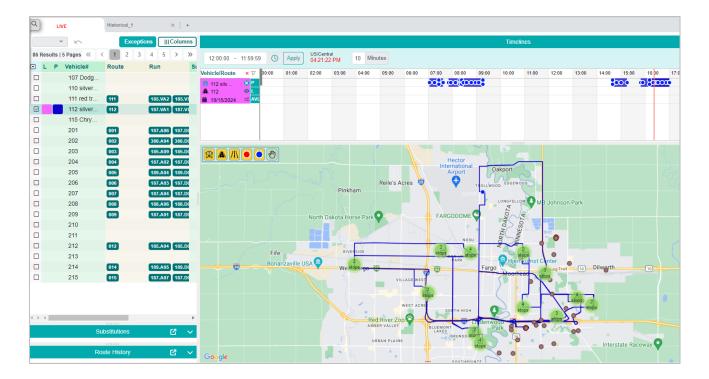
- Changing Colors: To change the route display colors, follow these simple steps:
  - Select a vehicle: In the search results list, identify the vehicle whose route colors you want to change.
  - Click the color bar: Before the vehicle number, you'll see two color bars representing Planned (P) and Live (L) activity. Click on the color bar you want to modify.



 Choose a new color: A color palette will appear. Select your desired color from the palette. Then select Apply.



o Your color will change in the data panel, the timeline, and on the map.

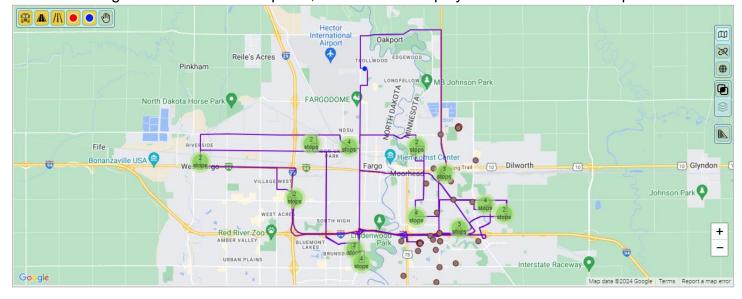


# Benefits of Using Colors:

- Enhanced focus: Using distinct colors makes it easier to focus on specific vehicle routes, especially when multiple vehicles are active on the map.
- Clear differentiation: Colors help clearly distinguish between Planned and Live activity, allowing you to quickly identify any deviations from the planned route.

# **Route on Map**

When selecting a vehicle in the data panel, the route will display in real time on the map.



# Map Tools

There are map tools located to the upper left and on the right side of the map.

### 1. Unselected Vehicles



### 2. Planned Direction



### 3. Live Direction



### 4. Live Stops



### 5. Planned Stops



### 6. Drag/Search



### 7. Road Map

This is the default map. When selected, the main map defaults to the Road Map. This is the default map.



### 8. Hybrid Map

When selected, your map will display a road map and satellite map combined.



### 9. Satellite Map

When selected, your map will display the satellite map.



### 10. Map Measurement

When selected, click on the map where you want to measure. Then click and hold to draw a line and the measurement will appear. Let go of your click and the line will stay on the map.



### 11. Zoom Tools

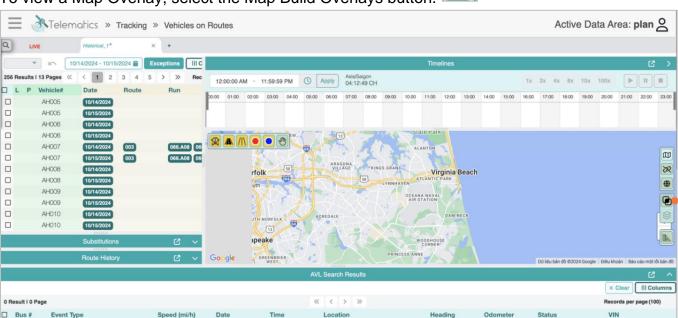
Zoom tools are below. To zoom in on the map, select the + icon. To zoom out on the map, select the – icon.



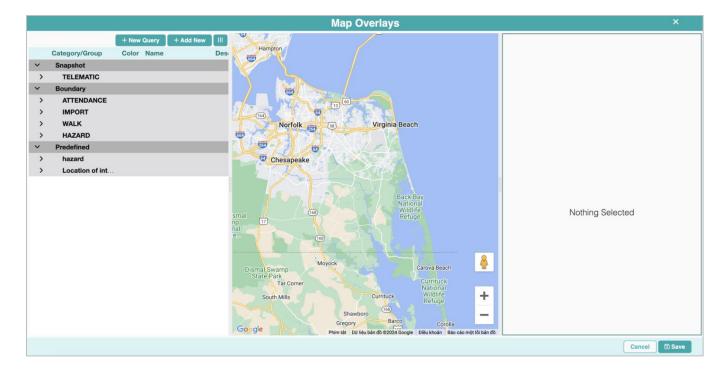
# **Map Overlays**

The Map Overlays feature allows you to enrich the standard map view with additional layers of information, providing valuable context and insights for your routing and planning tasks. These overlays are essentially images that are superimposed on the map, enhancing its visual representation, and providing a more comprehensive understanding of your operational environment.

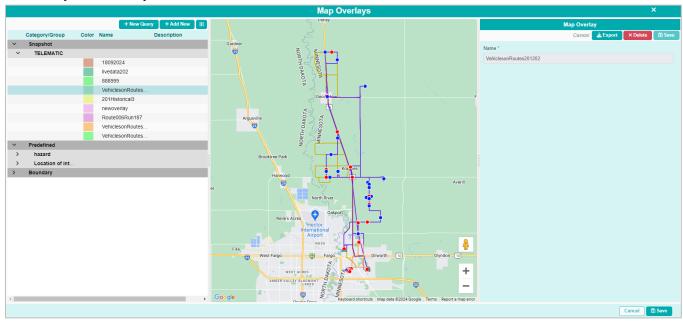
• To view a Map Overlay, select the Map Build Overlays button.



The Map Overlays window will appear. You'll find current map overlays in the data panel.



• Choose your overlay.

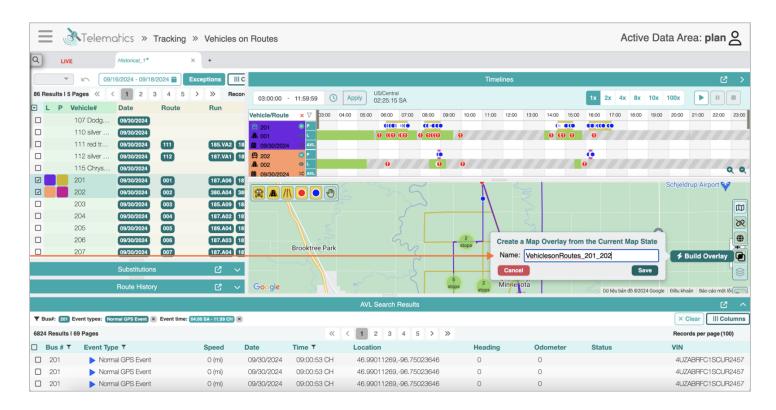


• The overlay will be displayed on the map, allowing you to visualize the captured vehicle activity in relation to the underlying map data.

### **Build Overlays**

You can generate custom map overlays based on the specific vehicles and routes you're interested in. This allows you to create visual representations of vehicle activity and save them for later use in planning, analysis, or presentations.

- 1. **Select Vehicles:** From the search results list on the Timeline, choose one or more vehicles with the activity you want to include in the overlay.
- 2. **Initiate Overlay Creation:** Click the "Build Overlays" button. This will open a dialog box where you can customize and save your overlay.
- 3. Name the Overlay: Enter a descriptive name for your overlay, making it easy to identify later.
- 4. **Save the Overlay:** Click the "Save" button to store your custom overlay. It will be added to your private directory of overlays, which you can access and manage as needed



### **AVL Search Results Panel**

The AVL (Automatic Vehicle Location) Search Results feature provides a comprehensive log of all recorded vehicle events and route/run activities. This allows you to closely monitor vehicle performance, identify potential issues, and ensure safer operations.

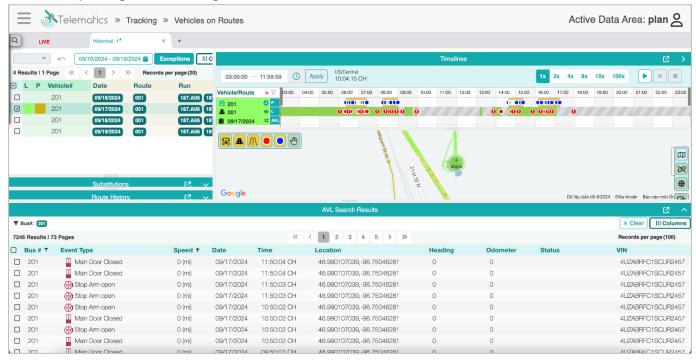
- Targeted Results: The AVL results are directly linked to the vehicle and date you've selected
  from the search results list on the Timeline. This allows you to focus your analysis on specific
  vehicles and timeframes.
- **Detailed Information:** The search results provide detailed information about each event, including timestamps, location data, and any associated alerts or notifications.

### **Benefits**

- Proactive Issue Identification: By reviewing event logs, you can proactively identify potential
  problems before they escalate, such as vehicles consistently exceeding speed limits or drivers
  exhibiting unsafe driving behavior.
- Rapid Response: Real-time event monitoring allows you to respond quickly to critical situations, such as panic button activations or geofence breaches.
- **Improved Safety:** By identifying and addressing safety concerns, you can create a safer environment for students and drivers.
- **Performance Optimization:** Analyzing event data can help you optimize vehicle performance, improve route efficiency, and reduce operational costs.
- Enhanced Accountability: Detailed event logs provide valuable documentation for investigations, audits, and performance reviews.

### **How it Works**

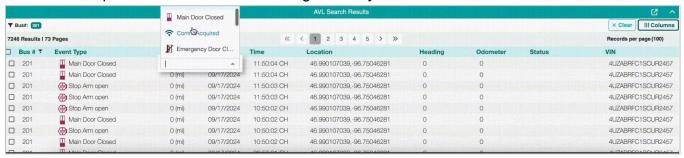
- Event Recording: The system automatically captures a wide range of events, such as:
  - Engine starts and stops
  - Speeding alerts
  - Harsh braking or acceleration
  - Geofence entries and exits
  - Door openings and closings



**Searchable Database:** You can search through these recorded events by various criteria, including:

- Date and time range
- Vehicle number
- Event type

Select the dropdown in the column heading to filter your search.



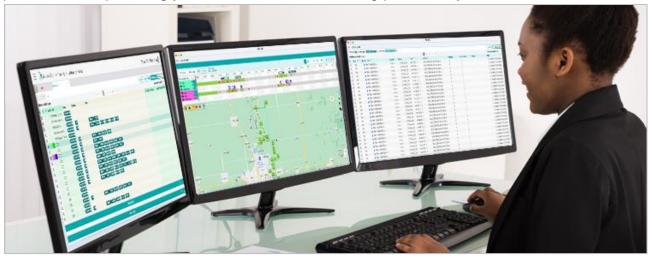
### **Break Out Window**

The "Break Out Window" feature allows you to detach specific elements of the interface, such as the Timeline or the AVL Search Results, and move them to a separate window. This is particularly useful when working with multiple monitors, as it enables you to create a more customized and efficient workspace.



# **Benefits of Using Break Out Window**

- Enhanced Visualization: By separating key features into dedicated windows, you can view them simultaneously on different screens, providing a more comprehensive overview of your vehicle operations.
- **Improved Workflow:** This feature allows you to tailor your workspace to your specific needs and preferences, optimizing your workflow and increasing productivity.



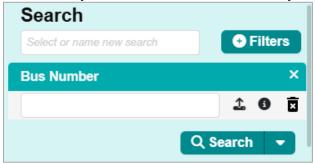
# **VEHICLES ON ROUTES USER STORIES**

The User Stories section of this guide provides scenarios relevant to the workflows you may encounter in your daily tasks within Athena Telematics.

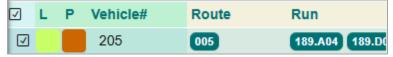
### Planned Route of a Vehicle

As a user, I would like to see the planned route of a vehicle.

1. Search for your vehicle in the Search tray.



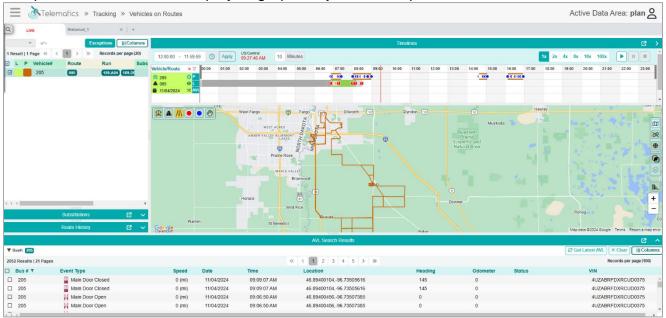
2. Select your vehicle in the data panel.



3. Select the planned direction icon on the map.



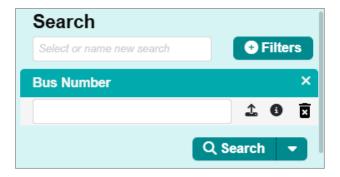
4. The planned route will be displayed graphically on the map in the P row of the timeline.



### Live Route of a Vehicle

As a user, I want to see the live route of a vehicle on the map.

1. Search for your vehicle in the Search tray.



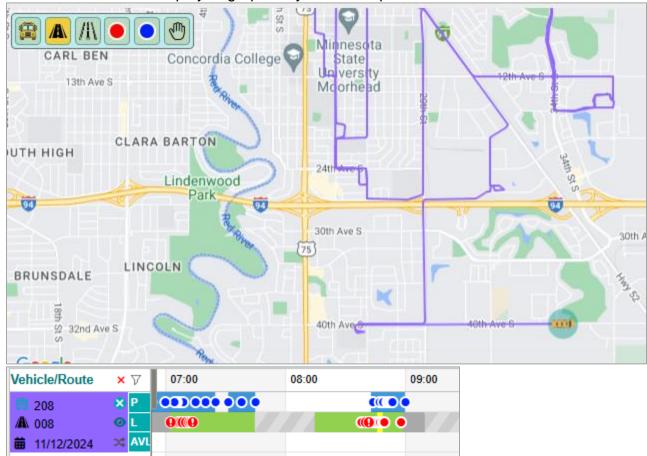
2. Select your vehicle in the data panel.

	207	11/12/2024		
<b>V</b>	208	11/12/2024	800	188.A06 188.D0
	209	11/12/2024	009	187.A01 187.D0

3. Select the live direction icon on the map.



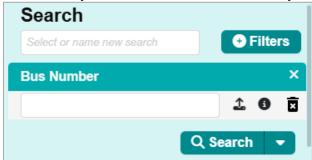
4. The live route will be displayed graphically on the map and the L row in the timeline.



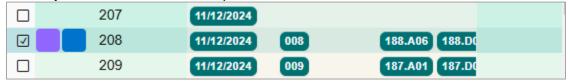
# **Display Planned and Live**

As a user, I want to see the planned data and actual data simultaneously.

1. Search for your vehicle in the Search tray.



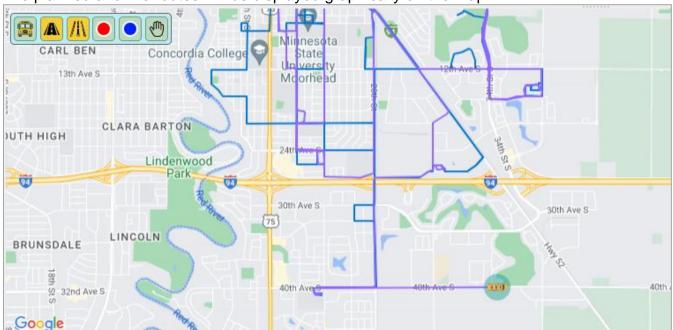
2. Select your vehicle in the data panel.



3. Select the planned and direction and live direction icons on the map.



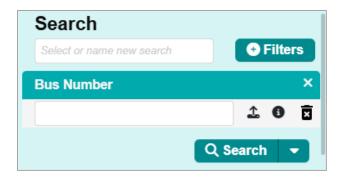
4. The planned and live routes will be displayed graphically on the map.



# **Display Multiple Vehicle-Routes**

As a user, I want to display multiple vehicle-routes on the timeline and map.

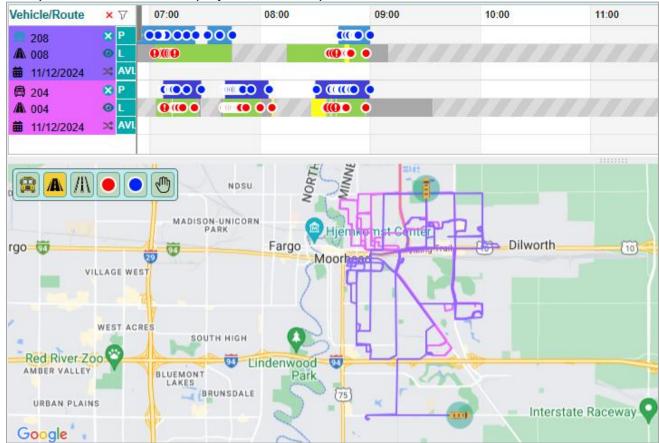
1. Search for your vehicles in the Search tray.



2. Select your vehicles in the data panel.

	203	11/12/2024		
✓	204	11/12/2024	004	187.A02 187.D0
	205	11/12/2024	005	189.A04 189.D0
	206	11/12/2024		
	207	11/12/2024		
<b>✓</b>	208	11/12/2024	800	188.A06 188.D0
	209	11/12/2024	009	187.A01 187.D0

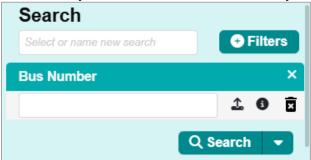
3. Multiple vehicles will be displayed on the map and in the timeline.



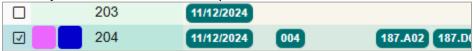
# **View Stop Details**

As a user, I want to view stop details.

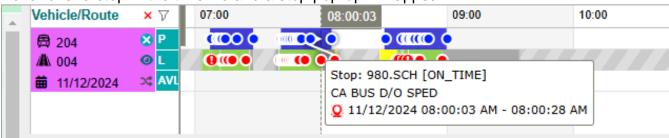
1. Search for your vehicle in the Search tray.



2. Select your vehicle in the data panel.



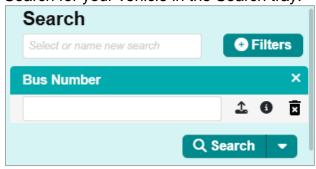
3. Hover over a stop in the timeline and a stop pop-up will appear.



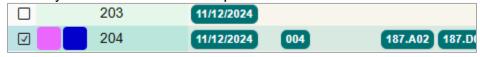
### **Events on AVL Table**

As a user, I want to select an event on the AVL table.

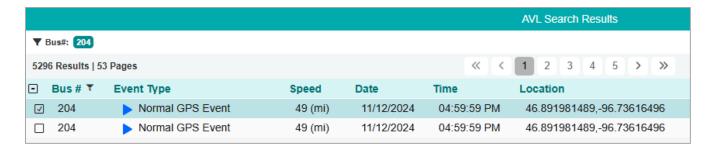
1. Search for your vehicle in the Search tray.



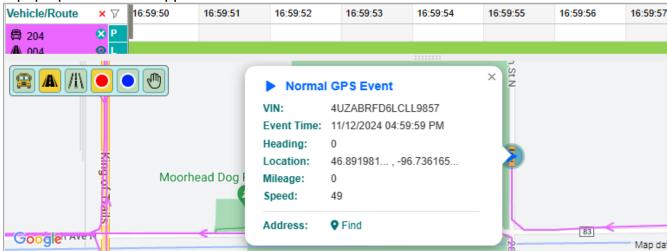
2. Select your vehicle in the data panel.



3. In the AVL Search Results panel, select the box on the left.



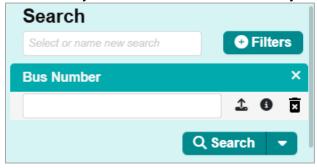
4. A pop-up window will appear with the GPS event details.



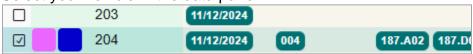
# Filter Events on AVL Table

As a user, I want to filter the event on the AVL table.

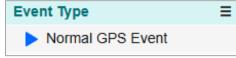
1. Search for your vehicle in the Search tray.



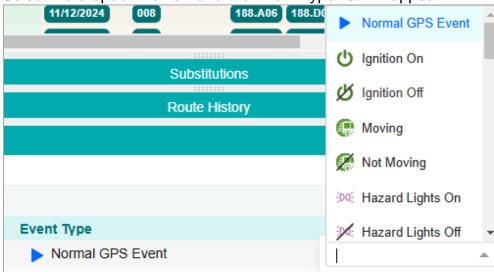
2. Select your vehicle in the data panel.



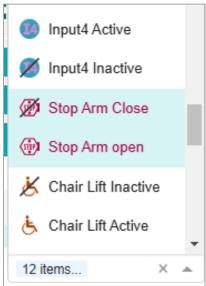
3. In the AVL Search Results panel, select the filters button in the Event Type column.



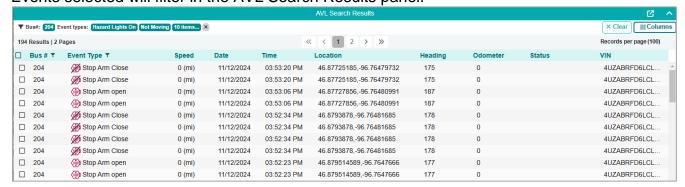
4. Select the dropdown arrow and the Event Type list will appear.



5. Select the event you'd like to view in the AVL Search Results panel. Scroll down to see more events.



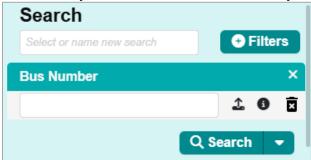
6. Events selected will filter in the AVL Search Results panel.



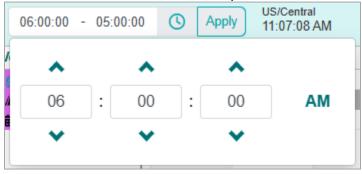
### **Time Period on Timeline**

As a user, I want to filter a specific time period on the timeline.

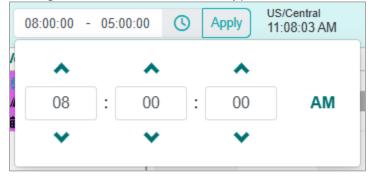
1. Search for your vehicle in the Search tray.



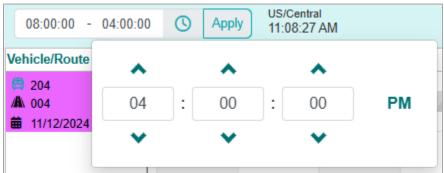
2. In the timeline, click on the time period window in the upper left of the timeline.



3. Change the first time. You can type in the time or adjust the time with the up and down arrows.



4. Then change the second time. You can type in the time or adjust the time with the up and down arrows.



5. Then select Apply.



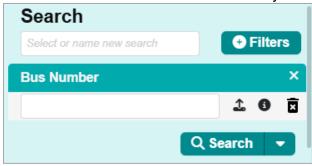
6. The timeline will switch to that time period.



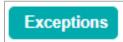
# **Vehicle Exceptions**

As a user, I want to view the exception, vehicles early to stop.

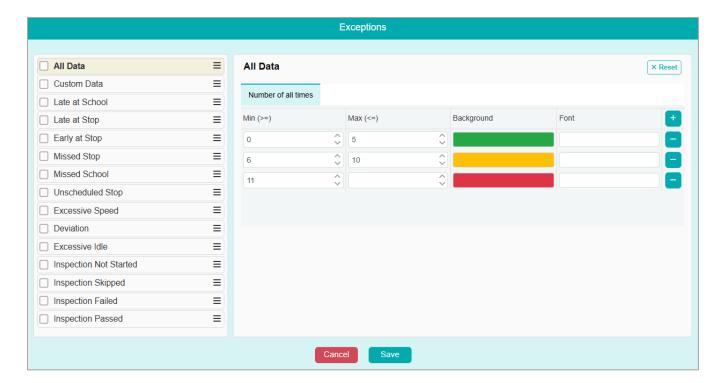
1. Search for all vehicle in the Search tray.



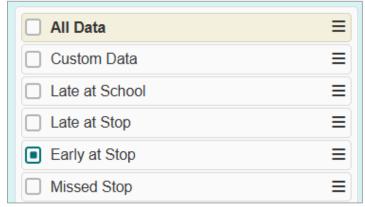
2. Then select the Exceptions button.



3. The Exceptions window will open.



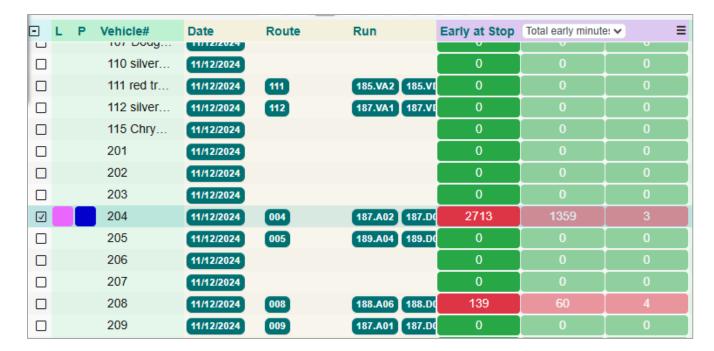
4. Select Early at Stop.



5. Then select Save.



6. All vehicles that are early to stop will display in red under the Early at Stop columns.



7. There are three 'minutes' columns. Click the dropdown menu.



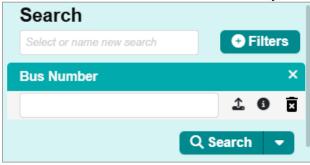
8. When selected, that column will highlight.



# **Bus Details**

As a user, I want to view the bus details on the map.

1. Search for all vehicle in the Search tray.



2. Select your vehicle in the data panel.



3. Hover over the vehicle on the map. A pop-up with the bus details will appear.

